

2019 AMCTO Conference Workshops

Managing People	
1.	The Power of Conversation
2.	HR Law Update
3.	Be Forward Focused! The Power of Positive Leadership
4.	Getting Out of the Weeds and Carving Out More Time for Strategy
5.	Walk A Mile Film Project - An overview of the issues and history impacting Indigenous peoples today
6.	Managing Conflict
7.	Introduction to Mindfulness and Resiliency
8.	BY THE RULES – Fundamental Principles to Productive Meetings
9.	Legal Update on Chronic Mental Stress Claims Under WSIB
Managing Organizational Performance	
10.	I've a Feeling We're Not in Kansas Anymore - The Culture Required to Deploy Electronic Document Management
11.	Developing a Community Safety and Well-being Plan – Bill 175, Safer Ontario Act
12.	Ten Things You Don't Know About the Municipal Conflict of Interest Act
13.	How Might We Drive Innovation in Our Municipalities?
14.	Even Better Customer Service in a Municipal Environment
15.	AS WE FORGIVE THOSE WHO TRESPASS AGAINST US: A Framework for Public Behaviour in Local Government
16.	The Seven Questions of Change: What Must we do to Bring About a Change Initiative as Smoothly as Possible?
17.	Technical, Operational and Legal Standards for Internet Voting
18.	Question Box– Ask The Experts Panel
Managing Money	
19.	How to Engage Non-Financial People – 'Letters Not Numbers'
20.	Procurement and Contract Fraud
21.	Implementing the Asset Management Policy 2018-19
22.	Multi-Year Budgeting: Case Studies
23.	Assessment – Pushing Back
24.	Long-term Financial Planning: Tools & Benefits
25.	Cyber Attacks & Ransomware – Are You Prepared?