

Chancellors Way - 2018



Challenges

- Safety
- Assaults (including sexual assaults)
- Intoxication
- Urination
- Large gatherings

Concerns:

- Waste everywhere that day and the next day
- *“Called Bylaw and got Voice Mail!”*
- Hold the landlords AND the students accountable
- Social Media stunk! *“No idea what was going on!”*
- We didn't know who to call! (transit shelter being destroyed).

New Initiatives

- Waste
- register address = free garbage bags
 - pick up the next day
 - Property Standards address garbage on Monday (*only task)

- Transit Waste Collectors
- emptied garbage on Saturday afternoon and Sunday morning

- Dispatchers
- 2 people assigned to answer calls
 - 48% diverted (police, EMS, or repeated calls for service)

- Letters to Landlords and Tenants
- Bylaw attends and warns or charges for noise, letter sent
 - 2018 = 150 letters
 - prior to St Paddys or Homecoming, tenants/landlords sent letter of reminder
 - zero tolerance for second (*landlords police their own tenants)

- Corporate Communications
- staff on Saturday and Twitter sent out
 - (*Note: personal vs objects). Red solo cups are garbage not recyclable =1100
 - Bylaw staff getting ready to enforce noise and nuisance bylaws = 5500!!

- Who to Call
- door knockers and magnets = Huge Kudos!!!

Door Knocker/ Magnets

Noise and nuisance parties Guelph Police 519-824-1212 Loud parties, alcohol on the street	<h2>Who can I call?</h2>  <p>Accessible formats available by calling 519-822-1260 x 3475 or TTY 519-826-9771.</p> 
Vehicles Bylaw 519-837-2529 Illegal parking, idling	
Property issues Bylaw 519-837-2529 Unkept grass, garbage, fireworks, water restrictions	
Fire Fire Department 519-763-8111 Outdoor recreational fires	
Animals Bylaw 519-837-2529 Stoop and scoop, roaming dogs, unlicensed animals	

2019 Homecoming

WLU and Guelph = same day Homecoming

2 Tailgate parties on university near football field

- parking lot across from stadium

- parking lot of arena near stadium

(Battle of the DJ's).