



AMCTO 2022 ANNUAL CONFERENCE REFUND POLICY

All cancellations must be communicated and confirmed in writing to conference@amcto.com. A refund levy of \$226.00 (includes HST) will be applied to every cancellation received up to and including May 6, 2022. **No refunds will be made for cancellations received after May 6, 2022. Substitutions are permitted.**

Waiver: In the event that the AMCTO conference cannot take place as scheduled or is interrupted and/or discontinued, or access is prevented or interfered with by reason of a strike, lockout, injunction, Act of War, Act of God, emergency declared by any government agency, or any other cause beyond the reasonable control of the Association, the delegates release the Association from all damages and claims for damages, and agree that the sole liability of the Association shall be to apply each in-person delegate's registration toward the virtual component and refund the difference. If both the in-person event *and* virtual component cannot move forward or take place as scheduled for any reason, AMCTO will refund each delegate's registration fees paid (less a pro-rated share of costs committed by the Association to that time and date). Due to circumstances beyond our control, the conference program may be subject to change without notice.