

**ZONE 4 EXECUTIVE**  
**2023 - 2025**

**Representative to the**

**Board**

*Todd Coles*

**Chair**

*Jaclyn Grossi*

**Past Chair**

*Evan Read, AMP,  
Dipl.M.M.*

**Vice Chair**

*Becky Jamieson, AMP,  
AOMC, Dipl.M.M.*

**Secretary - Treasurer**

*Isabel Leung, Dipl.M.M.*

**Zone Directors**

*Ryan Ban*

*Kiran Saini*

*Denny Tim, CMO*

For detailed zone  
information go to  
[www.amcto.com](http://www.amcto.com)



9:00 – 9:30

**BREAKFAST**

9:30 – 9:35

**Welcome from the Chair**

- Jaclyn Grossi, Zone 4 Chair

9:35 – 10:20

**eScribe Update**

- Oscar Thomas, Principal Product Manager
- Tara Astbury, Sr Director of Customer Experience

10:20 – 10:50

**Sponsor Presentation: Optimizing Digital Velocity - How Digital Wallets and Trusted Data Will Bring Disruptive Change to The Citizen's Online Experience**

- Bruce Levis, CSO, Portage CyberTech
- Ed Therriault, Senior Business Transformation Architect and Co-Founder of Portage CyberTech

10:50 – 11:20

**AMCTO Updates**

- Stephen O'Brien, President
- Jacquelyn Folville, Manager, Communications & Marketing

11:20 – 12:15

**The Artificial Intelligence Journey at the City of Toronto**

- Kristie Pratt, Robert Ambra, Ian Duke, Nick McAlister, and Alice Xu, City of Toronto

12:15 – 1:00

**LUNCH**

Optional: City of Toronto Staff will be providing a short tour of City Hall during the lunch hour (~20 mins)

1:00 – 1:30

**Sponsor Presentation: Emerging Trends in Information Access and Privacy**

- Shaun McIver, CEO, Vayle Inc.

1:30 – 1:45

**Zone Business**

- Adoption of the Fall 2023 Meeting Minutes
- Receipt of the Spring 2024 Zone Financial Report
- 2024 AMCTO Conference Donation

1:45 – 2:15

**Municipal Issues Roundtable**

2:15

**Adjournment**

**If you have purchased a ticket, please join us at the Blue Jays Game at 3:07 p.m.!**