

MPAC Update



MUNICIPAL
PROPERTY
ASSESSMENT
CORPORATION

Georgian Bay, Ontario | April 25, 2024
Kaitlyn Potts, Account Manager
Sarah Groves, Account Manager

Improving the property Assessment experience



How we're supporting you.

A 2023 snapshot

• **5.6 million**
Inventory of properties
maintained

• **400,000**
Sales transactions processed

• **160,000**
Property inspections

• **17,500**
Severances and consolidations
processed

• **300,000**
Building permits processed

• **87%+**
Of new assessment added within one
year of occupancy

• **129,600**
Calls from property owners,
emails and chats

• **8,700**
Requests for Reconsideration

• **8,800**
Appeals closed

*All stats are as of October 27, 2023



Modernizing to serve you better.



Over **5,000**
Municipal Connect
users



RTC/RTQ
Expansion project



48%
of all building
permits submitted
are through
webservice.

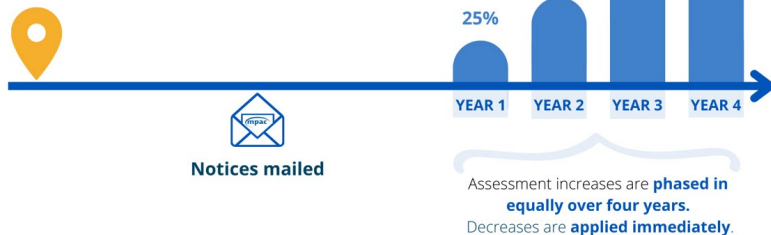


450,000
AboutMyProperty™
users



Reassessment

Valuation Date
January 1, 20XX



Provincial legislation determines when MPAC conducts each province-wide assessment update and sets the valuation date for each cycle.

New assessment

forecasted for 2024

Counties of
Northumberland, Hastings
and Prince Edward & Cities
of Quinte West & Belleville

\$571M

Counties of Peterborough
and Haliburton & Cities of
Peterborough and
Kawartha Lakes

\$684M

County of
Lennox & Addington

\$107.9M

District of Muskoka

\$503.2M

Maintaining Ontario's property database
includes inspecting and assessing new
construction, additions, and renovations.

The future of building and assessment.



Insights.

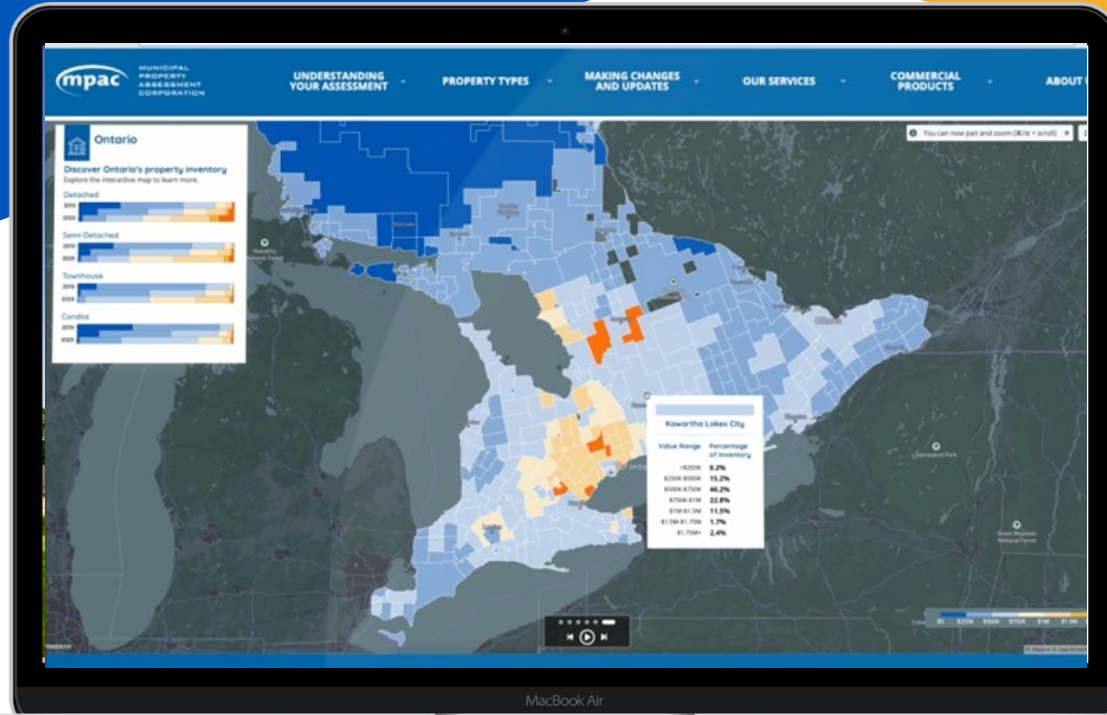
Ontario's property landscape

Building permit data gives us a unique perspective on activity and behaviour shifts.

Storage facilities are becoming more modern with multi-storey designs that are larger and offer flexible spaces.

Condominiums are 35% smaller while the average detached home is 25% larger.

Sharing insights that are important to your communities.



MPAC's Role in Enumeration.



Collecting School
Support information.



Providing data extracts to
Elections Ontario to support
the accuracy of the register.



Receiving data extracts from
Elections Ontario to support
School Support accuracy.

Responsibility of the PLE transferred to Elections Ontario on January 1, 2024.




MPAC's School Support Portal.



- Information collected in the **Application for Direction of School Support (ADSS) Form** can be submitted online through the school support portal.
- Users will receive **an email confirmation** after updating their school support.

Application for Direction of School Support.

- MPAC continues to accept printed copies of the ADSS form.
- Based on feedback, the form has been revised and approved by the Ministry of Finance.
- ADSS form is available [online](https://www.mpac.ca) at mpac.ca.



MUNICIPAL
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Application for Direction of School Support
under Section 16 of the Assessment Act

An application must be made to the Municipal Property Assessment Corporation to include or revise school support on the assessment roll.
Instructions: See reverse. You can also update your school support on mpac.ca.

MPAC 19-digit roll number (if known)

Please enter or revise my school support designation on the assessment roll in accordance with the following information.

Municipality	Address of Property		Unit/Apt	
Mailing Address — if different from above				
Street No., Name, P.O. Box, R.R. #	City	Province	Country	Postal Code
Email Address				
Business Address — if self-employed or in partnership in business				
Street No., Name, P.O. Box, R.R. #	City	Province	Country	Postal Code

Please answer all questions below

A. Resident (please print and list applicant first) List all occupants, including ALL children.	B. Occupancy Status		C. School Support (see instructions)		
	1. Owner 2. Tenant 3. Spouse 4. Child, boarder, etc.	This person lives: 1. at above address 2. elsewhere on this property 3. elsewhere in this municipality 4. in another municipality	Roman-Catholic? (Does not include Greek Orthodox)	French-language Education Rights?	Supporter/Elector for: 1. English-Public 2. English-Separate (Catholic) 3. French-Public 4. French-Separate (Catholic) 5. Protestant-Separate (Presbyterian Only)
Last Name: _____ First Name: _____ Birth: _____ Canadian Citizen: <input type="radio"/> yes <input type="radio"/> no	<input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4	<input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4	<input type="radio"/> yes <input type="radio"/> no	<input type="radio"/> yes <input type="radio"/> no	<input type="radio"/> 1 <input type="radio"/> 4 <input type="radio"/> 2 <input type="radio"/> 5 <input type="radio"/> 3
Birth: _____ Canadian Citizen: <input type="radio"/> yes <input type="radio"/> no	<input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4	<input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4	<input type="radio"/> yes <input type="radio"/> no	<input type="radio"/> yes <input type="radio"/> no	<input type="radio"/> 1 <input type="radio"/> 4 <input type="radio"/> 2 <input type="radio"/> 5 <input type="radio"/> 3
Birth: _____ Canadian Citizen: <input type="radio"/> yes <input type="radio"/> no	<input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4	<input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4	<input type="radio"/> yes <input type="radio"/> no	<input type="radio"/> yes <input type="radio"/> no	<input type="radio"/> 1 <input type="radio"/> 4 <input type="radio"/> 2 <input type="radio"/> 5 <input type="radio"/> 3
Birth: _____ Canadian Citizen: <input type="radio"/> yes <input type="radio"/> no	<input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4	<input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4	<input type="radio"/> yes <input type="radio"/> no	<input type="radio"/> yes <input type="radio"/> no	<input type="radio"/> 1 <input type="radio"/> 4 <input type="radio"/> 2 <input type="radio"/> 5 <input type="radio"/> 3

Indicate area occupied: ☒ Whole Home ☐ Base Apt. ☐ 1st Floor ☐ 2nd Floor ☐ 3rd Floor ☐ Owner or tenant of this property since: _____ Year _____ Month _____ Day

Name of School Board Personnel _____ is hereby authorized to act as agent in matters of school support designation in respect to the above-mentioned property(ies) on behalf of the undersigned.

Signature of Owner or Tenant _____ Year _____ Month _____ Day Signature of Owner or Tenant _____ Year _____ Month _____ Day

*Attestation of Unit Support (✓)
☐ English-Public ☐ French-Public ☐ Protestant-Separate
☐ English-Separate (Catholic) ☐ French-Separate (Catholic)

The personal information that you provide is collected by MPAC under the authority of sections 10, 11, 14, 15, 16 and 16.1 of the Assessment Act. Pursuant to MPAC's statutory obligations, your personal information will be used primarily for property valuation and assessment purposes, but will also be used for municipal and school board planning purposes, preparation of the Preliminary List of Election which is used by municipalities and school boards to create the final voters' lists used for election purposes, and population reports. In addition, MPAC may use your information to obtain feedback, conduct surveys and enhance the aforementioned program delivery. If you have questions regarding this collection, please contact an MPAC Customer Service Representative at 1 866 266-4232 or by TTY at 1 877 488-4232 or by mail to MPAC, 1440 Papez Avenue, Suite 100, Downsview, ON M3H 5K4. MPAC takes privacy very seriously and we are committed to the protection of your personal information under the Municipal Freedom of Information and Protection of Privacy Act. MPAC will only access, use and disclose your personal information with your consent or where it is permitted or required by law.

MPAC's School Support User Guide.



- Available in both [English](#) and [French](#).
- Includes an overview, step-by-step instructions with helpful screenshots, and tips to navigate the portal.
- A one-page insert for parents and guardians is available to school boards to include in registration packages.



Assessment Roll

Assessment Roll

Inspection & Privacy

- Each municipality has jurisdiction to determine how to make the roll “**available for inspection**” as required by section 39(2) of the Assessment Act
- Policies and practices vary amongst municipalities
- It is MPAC’s opinion that “inspection” means “view only”; it does not mean photocopying, scanning, filming by still or video cameras, etc., all of which might be used to create digital files or mass reproduction of the information

Alternatives to the Assessment Roll

Property owners can access similar assessment information from other sources to enable them to determine whether their property assessments are accurate and equitable with the assessments of other similar properties in the municipality.

- AboutMyProperty™
- Land Registry/Titles Office Records

Assessment Roll Auditor's Requests

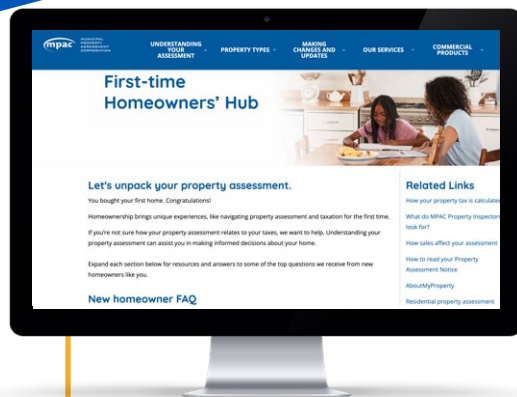
- MPAC regularly receives requests from or on behalf of Municipal Auditors for Assessment Roll information
- Municipal Auditors looking to validate directly with MPAC, certain Assessment Roll information are considered “3rd Party” data requests

Assessment Roll Auditor's Requests

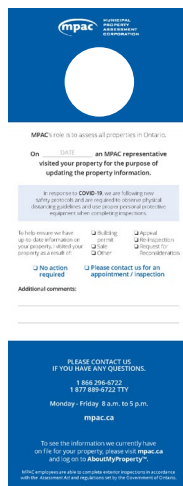
- Auditor's request should come directly to your local Account Manager who will:
 - Determine if a product already exists or if a product will need to be created
 - Work with the Auditor to complete a custom data request, if required
 - Liaison between the Auditor and other MPAC departments to fulfill the request
 - Ensure product use agreement/license is executed by both parties
 - Deliver product to the Municipal Auditor in a secure environment

Supporting property owners.

Resources, tips and more!



NEW! First-time Homeowners' Hub



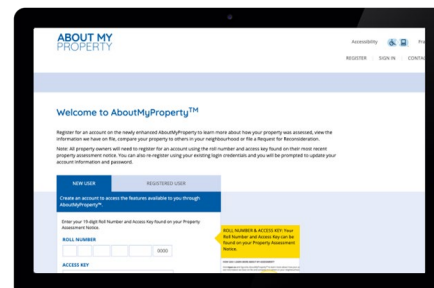
Door hangers + letters



Social media campaigns



Educational videos



AboutMyProperty™



Enhancements made to Property Inspection Notices.

- **Why** the property owner is receiving the notice.
- **The next steps** the property owner should take.
- What happens if the property owner **does not respond**.
- **Where to go** for more information, including their specific AboutMyProperty (AMP) Access Key.



Supporting municipalities.

Resources you can use!



- Orientation Sessions
- Conferences
- Municipal Resources + Property Assessment Toolkit
- Municipal Connect
- InTouch Newsletter

We invite you to reach out!

Contact your local Municipal and Stakeholder Relations team with questions or to learn more.

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