



AMCTO
THE MUNICIPAL EXPERTS

2024 Spring Zone Meetings

Association Update





Organizational Updates



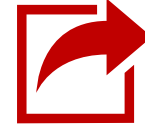
Accomplishments

2023 Budget Results

- While final budget numbers will be available following the audit, AMCTO has projected a surplus for the 2023 financial year.

2024-2025 Board of Directors

- With no contested nominations this spring, all available board positions were filled through acclimation
- New Board Members/Positions:
 - Danielle Manton, VP
 - Amanda Fusco, Zone 3
 - Kathryn Scott, Zone 7
 - Joey Anderson, Director at Large



Recent & Ongoing Work

2022-2026 Strategic Plan Implementation

- Completion of strategic initiatives including:
 - New Committee Structure for 2025 including Board “Discovery” Opportunities

2023 State of the Membership Survey

- Member satisfied/very satisfied up to 80%
- Membership getting younger
- Increasingly seen as management and leadership organization
- Continued challenges with membership diversity

Helpful Resources

- Board of Directors and Management Committee materials



Looking Ahead

2023 Annual Report and 2024 AGM

Career Development Packages Launch

DEI Audit



Membership Updates



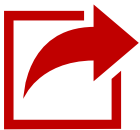
Accomplishments

New Members (as of February 2024)

Since September 1, 2023, there has been a total of 221 new members joining the association.

Membership by the numbers

Full Members.....	1607
New Professional Member.....	213
Associate Members.....	66
Retired Members.....	263
Member in Transition.....	21
Student Members.....	91
Honourary Members.....	15



Recent & Ongoing Work

New Member Promotion

- Half-price membership for first year of Association membership (remainder of 2023 + all of 2024) offered to all non-members enrolled in Fall 2023 education and professional development programs
- Resulted in 56 new AMCTO members

New CAO Membership Promotion

- Resulted in 22 new CAO members with AMCTO



Looking Ahead

Mentorship Program

AMCTO “Road Show”

Accreditation Process Improvements

Policy & Government Relations Updates



Accomplishments

ROMA Conference Delegations

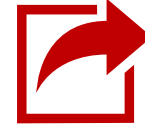
- Successful ROMA conference delegations with Ministries of MMAH, PBSO, Red Tape Reduction, NDP, Liberal and Green Parties

MFIPPA Submission

- Provided to minister; Member toolkit launched

Strong Mayor Transition Supports Continues

- Established information portal and facilitated joint meetings to help affected municipalities adapt to strong mayor regulations



Recent & Ongoing Work

MEA Submission

- Approved by the Board. Final stages of revisions and design.
- Submission to government this spring
- Toolkit for members

2024 Pre-Budget Submission

AMO Economic and Social Prosperity Review Support

WOSN Campaign Support

Collaboration with AMO, MLEOA and World Animal Protection calling for better rules on **Roadside Zoos and Exotic Animals.**



Looking Ahead

Ongoing Tracking & Analysis

- Legislation, regulations, consultations and opportunities to engage government

AMO Conference

- Delegations with government and Ministers

Single Register of Electors Transition

- Monitoring municipal by-elections for quality of voters list data

Education Updates



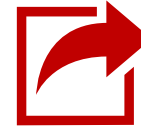
Accomplishments

Launched all Winter/Spring 2024 programs in Zoom and correspondence formats

- Municipal Administration Program (MAP)
- Municipal Accounting & Finance (MAFP)
- Municipal Law Program (MLP)
- Employment Law & HR (HR)
- Parliamentary Meeting Protocol Course (PMPC)
- OACA's Primer on Planning (POP)
- Municipal Clerks Institute (MCI)
- Executive Diploma in Municipal Management (EDMM)

Total of 1,000+ enrollments

Zoom-based MAP, MAFP, HR, and EDMM classes reached max capacity



Recent & Ongoing Work

Continuing recruiting and onboarding of new instructors, markers, moderators to fill vacancies and increase capacity

6 new instructors, 2 new markers, and 2 new moderators joined the roster in Winter/Spring 2024

Updating course materials

MLP, PMPC, HR, MCI, EDMM update work taking place throughout the year; OACA working on POP



Looking Ahead

Congratulating 2023 Graduates

In June we will acknowledge:

- 51 Diploma in Municipal Administration (DMA) graduates (second largest number ever; largest was 56 in 2022)
- 30 EDMM graduates

Operational changes

Association management platform upgrades forthcoming; planning for big changes and improvements in how student records are managed

Professional Development Updates



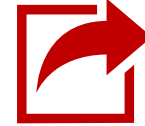
Accomplishments

2024 Spring Forums

- Municipal Finance – February 29
- Information, Access and Privacy – March 28
- Municipal Leaders – April 11
- Workshops Offered:
 - Records Management
 - Civil Marriages
 - Cemetary & Cremation Approvals and Operations

2024 Conference and AGM close to sell out! Largest number + largest gala held by the association!

2026-2029 Conference locations selected



Recent & Ongoing Work

Fall 2024 Forums

- Municipal and Indigenous Communities – **September 26**
- Clerks Forum – **October 17 (Hybrid)**
- Licensing & Law Enforcement Forum – **November 7 (Hybrid)**

Upcoming Workshops & Webinars

- Commissioner of Oaths – **April 8 + 25**
- Offensive Customers and Comments – **April 16**
- Enhanced Internal Customer Service – **May 7**
- The Procedure By-Law – **May 17**

AMCTO Conference

- June 9-12, 2024 (Blue Mountains and Virtual)



Looking Ahead

Fall Professional Development Planning

- Seeking volunteers for the 2025 conference planning as well as fall forum focus group members
- Looking for volunteers to be part of the Election Working Group for the 2026 Elections Programming.

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Have questions about an order?
Contact donna.ferron@proforma.ca

Connect with Your Zone

- Discussion forums are a great way to stay connected with each other in between Zone meetings and our annual conference
- Post about the latest happenings in your Zone
- Ask questions, share resources, tools, templates and other tips with your fellow members in our General Forum or Zone-specific Forums
- Available exclusively to AMCTO members as a space to continue conversations and virtual networking
- More module updates and announcements in the works

amcto.com/forum

Forum	Topics	Posts	Last post
General Forum	1	1	By Alexander Court 4 months 4 weeks ago
Zone 1	0	0	n/a
Zone 2	1	1	By Alexander Court 3 months 1 week ago
Zone 3	1	2	By Julie Ellis 1 month ago
Zone 4	1	1	By Todd Coles 2 months 2 weeks ago
Zone 5	0	0	n/a
Zone 6	0	0	n/a
Zone 7	0	0	n/a
Zone 8	0	0	n/a
Zone 9	0	0	n/a

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Questions?

Thank You

