The Managed Municipality
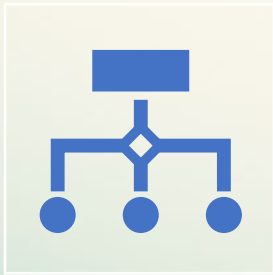
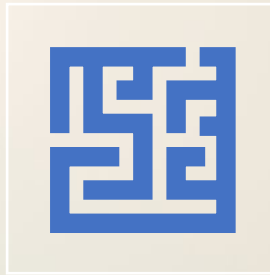Simple, Scalable and Well-Supported

Introduction

- TMM is a proud member of the EncompassIT family.
  - Full-Service IT Company
- Based in Sudbury, Ontario.
  - A team of 9.
  - 35 years of experience.
- Developed software solution to manage municipal resources.
  - Managed Taxes for property tax billing.
  - Managed Utilities for water, hydro, sewer etc.
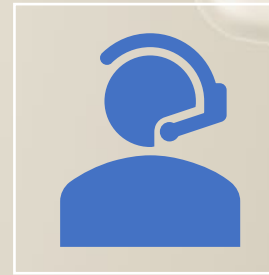 - Managed Cemetery for digital cemetery maps and digital records.

Purpose

To create a solution that is easy to use.

To create a flexible and adaptable solution that can fit changes and innovation

To establish comprehensive support and training to enhance user experience.
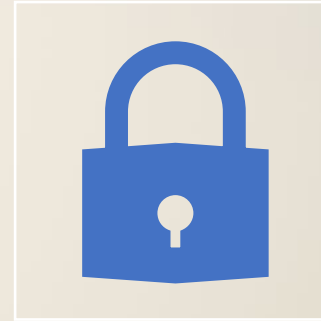
Challenges

Workforce

High rate of turnover

Lack of expertise

Long training and coaching efforts

Technology

Security threats

Tech debt

Inefficient tech

Solution

Key Features

Managed Cemetery

- Interactive Plot Selection Maps.

- Comprehensive Record Keeping.

- Custom Certificate Creation.

- Public Facing Cemetery Map.

- Reporting data for BOA.

Success Story

- Municipality of St. Charles
  - **Simple**
    - All cemetery records in one place.
  - **Scalable**
    - Made changes to reports and fields.
  - **Well-Supported**
    - Received an email for change last night and it was completed this morning.

Thank You