



Business Process Improvement

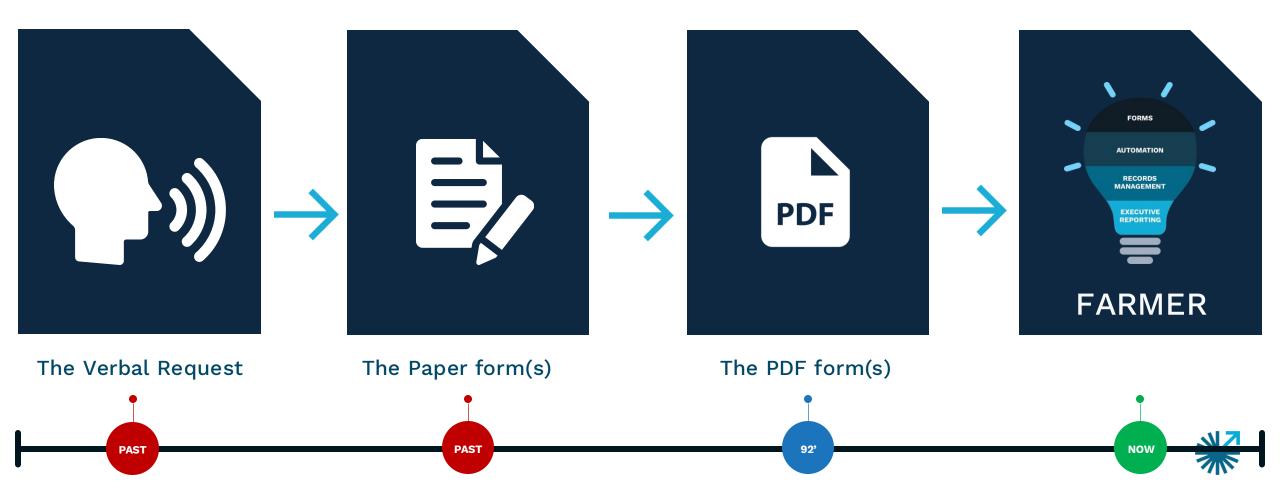
10/04/2024

Presented by: Pamela Nicholson, Sr. Strategy Advisor

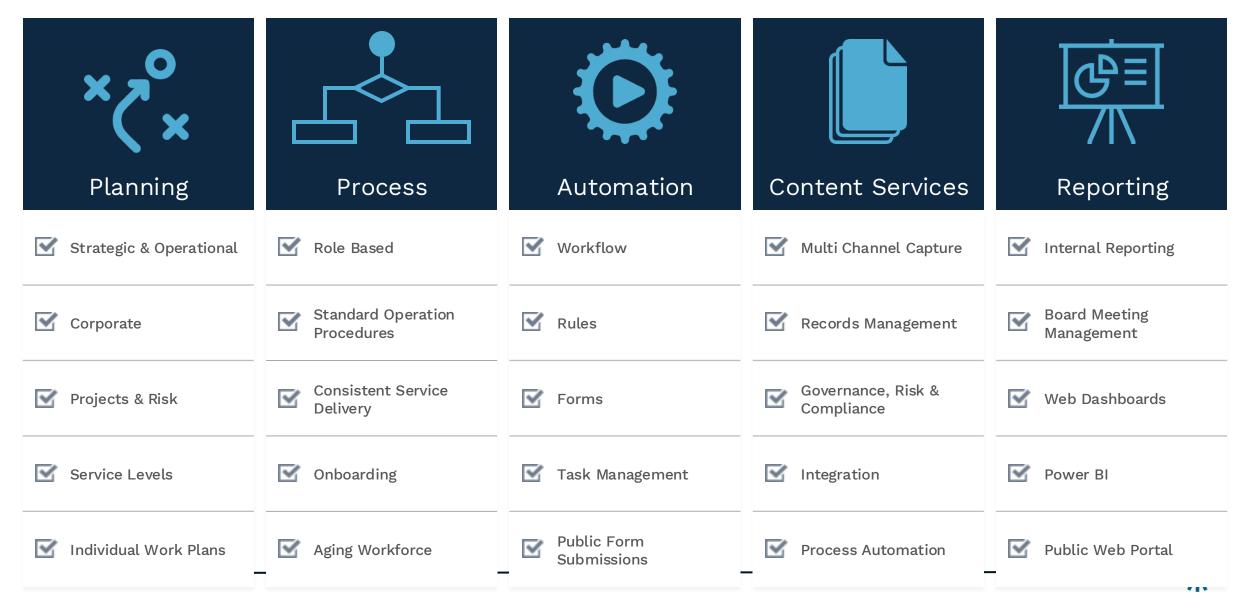
Zone 2

The Counties of Bruce, Dufferin, Grey, Huron, Perth, Simcoe and Wellington

From a Solution to todays Problem (Evolution)



Governance Pillars





ns Names	Forms	Link	
rm	https://www.brucecounty.on.ca/for	rm/notice-of-loss-injury-claim-f	Digital Form
1	https://www.brucecounty.on.ca/co	mmunity-grant-long-form-more	Digital Form
n	https://library.brucecounty.on.ca/ir	nterlibrary-loan-form/	Digital Form
n	https://library.brucecounty.on.ca/b	ruce-power-registration-form/	Digital Form
	https://library.brucecounty.on.ca/re	equest-services-form/	Digital Form
Community Experiences, COVID-19	https://www.brucemuseum.ca/sha	reyourstory/submission-form-c	Digital Form
	https://www.brucemuseum.ca/res	earch-form/	Digital Form
_	https://www.brucomusoum.ca/ros	earcher-registration-form/	Digital Form
Forms	Link	uest-form/	Digital Form
https://www.brucecounty.on.ca/si	tes/default/files/trails_volunteer	human-services/bruce-c	Digital Form
https://www.brucecounty.on.ca/si	tes/default/files/2024_fencing_r	/start-business-bruce	Digital Form
	rm n Community Experiences, COVID-19 Forms https://www.brucecounty.on.ca/si	https://www.brucecounty.on.ca/form.https://www.brucecounty.on.ca/connnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnn	https://www.brucecounty.on.ca/form/notice-of-loss-injury-claim-form/notice-of-loss-injury-claim-form/notice-of-loss-injury-claim-form/notice-of-loss-injury-claim-form/notice-of-loss-injury-claim-form/notice-of-loss-injury-claim-form/notice-of-loss-injury-claim-form/notice-of-loss-injury-claim-form/notice-of-loss-injury-claim-form-condition-condition-form/notice-of-loss-injury-claim-form-condition-condit

Forms Names	Forms Link		110
Trails Volunteer Application Form	https://www.brucecounty.on.ca/sites/default/files/trails_volunteer	PDF	hu
2024 Fencing Request Application	https://www.brucecounty.on.ca/sites/default/files/2024_fencing_re	PDF	/st
Permit Application for an Exemption	https://www.brucecounty.on.ca/sites/default/files/Sch%20B%20E	PDF	
Permit Application for Good Forestry Practices	https://www.brucecounty.on.ca/sites/default/files/Sch%20C%20G	PDF	
Permit Application for Circumference Harvest	https://www.brucecounty.on.ca/sites/default/files/Sch%20D%20C	PDF	
Permit Application to cut Eastern White Cedar	https://www.brucecounty.on.ca/sites/default/files/Sch%20E%20E	PDF	
Mortgage Approval Form	https://www.brucecounty.on.ca/sites/default/files/2021%20Home	PDF	
M1 Single and Annual Trip Permit 2024	https://www.brucecounty.on.ca/sites/default/files/M1%20Single%	PDF	-
M2 Single and Annual Trip Permit 2024	https://www.brucecounty.on.ca/sites/default/files/M2%20Single%	PDF	-
M3 Superload Single Trip Permit 2024	https://www.brucecounty.on.ca/sites/default/files/M3%20Superlo	PDF	-
Home Repair Application	https://www.brucecounty.on.ca/sites/default/files/application_202	PDF	-







		Applicable Law Declaration			https://www.dufferincou	nty.ca/wp	-content/uploads/2024/
		Statement Of Income			https://www.dufferincou	nty.ca/wp	-content/uploads/2024/
		Request For Internal Review			https://www.dufferincou	nty.ca/wp	-content/uploads/2024/
		Rental Information Form			https://www.dufferincou	nty.ca/wp	-content/uploads/2024/
		Medical Transportation And Travel 8	Expense Form		https://www.dufferincou	nty.ca/wp	-content/uploads/2024/
	Farma Nama	Casual Earnings / Income			https://www.dufferincou	nty.ca/wp	-content/uploads/2024/
	Forms Name	Appeal Form			https://www.dufferincou	nty.ca/wp	-content/uploads/2024/
	Access/Correction Request Free	Homeownership Application			https://www.dufferincou	nty.ca/wp	-content/uploads/2024/
	Forest Event Permit Application	Homeownership - Annual Review A	nd Acknowledgement Form		https://www.dufferincou	nty.ca/wp	-content/uploads/2024/
	Vehicle Registration And Parking	Vial Of Life Patient Information Card			https://www.dufferincou	nty.ca/wp	-content/uploads/2024/
	Payor'S Authorization Pre-Author	Nuisance Coyote Control By-Law C	ompensation Form		https://www.dufferincou	nty.ca/wp	-content/uploads/2024/
	Tenant Complaint Form	Community Grant Application - Prop	osed Budget Template				-content/uploads/2024/
Forms Name	Pet Registration Form			nttps://www.duπerincounty.ca/wp		PDF	
Hunting Permit Application	Annual Income Verification Form			https://www.dufferincounty.ca/wp		PDF	
Paramedic Services Feedback Fo.		Housing Access Dufferin Applicants		https://www.dufferincounty.ca/wp		PDF	
Delegation Request Form		Income, Affordable And Market Rent	Housing	https://www.dufferincounty.ca/wp		PDF	
Road Occupancy Application Forn	Lot Suitability – Sewage Disposal	,		https://www.dufferincounty.ca/wp		PDF	
Entrance Permit - Agent Authorizat		oplicants Applying For Child Care Fee		https://www.dufferincounty.ca/wp		PDF	
Entrance Permit And Opinion Appli	-	Care Fee Subsidy Recognized Nee	ds Referral Form	https://www.dufferincounty.ca/wp		PDF	
Feedback Form	Application For A Permit To Cons			https://www.dufferincounty.ca/wp		PDF	
Building Without A Permit Complain	Commitment To General Review	,		https://www.dufferincounty.ca/wp		PDF	
New Emergency Number Form	Schedule 2: Sewage System Inst	aller Information		https://www.dufferincounty.ca/wp		PDF	
Council Code Of Conduct Complai.	Agent Authorization Form			https://www.dufferincounty.ca/wp		PDF	
Closed Meeting Investigation Requ	Notice Of Change Application			https://www.dufferincounty.ca/wp	-content/uploads/2024/	PDF	
Apply For An Opportunity!			https://www.dufferincounty.ca/com	munity-support-servic Digital			
Application For Diaper Exemption			https://www.dufferincounty.ca/was	te-services/special-cd Digital			
Request A Certificate For A Specia	l Occasion		https://www.dufferincounty.ca/cou	ncil/request-certificate. Digital			
Friends Of The Dufferin County Fo	rest Application Form		https://www.dufferincounty.ca/fore	st/public-participation/ Digital			
Low Income Tax Relief Program A	pplication Form		https://www.dufferincounty.ca/finar	nce/low-income-tax-re Digital			
Defibrillator Loaner Program Applic	ation Form		https://www.dufferincounty.ca/cou	nty-services/paramed Digital			
Accessibility Feedback Form			https://www.dufferincounty.ca/acc	essibility/ Digital			
Community Paramedics Referral F	orm		https://www.dufferincountv.ca/cou	ntv-services/paramed Digital			

Forms Name



Format PDF

Forms Link



Forms Name	Forms Link	Format
Joint Accessibility Advisory Committee Volunteer Application	https://www.grey.ca/government/accessibility/joint-access	Digital
Delegation Request Form	https://www.grey.ca/government/council-meetings-adminis	Digital
Contact Us Form	https://www.grey.ca/contact-us	Digital
Application To Harvest, Destroy Or Injure Trees	https://forms.office.com/pages/responsepage.aspx?id=Slg	Digital
Disclosure Request Form	https://www.grey.ca/government/provincial-offences-ticket	Digital
Removal Of Part Lot Control Application Form	https://countyofgrey.sharepoint.com/sites/Grey County S	PDF
Condominium Exemption Application Form	https://countyofgrey.sharepoint.com/sites/Grey County S	PDF
Final Phase Approval Of A Plan Of Subdivision Or Condom	https://countyofgrey.sharepoint.com/sites/Grey County S	PDF
County Official Plan Amendment Application Form	https://countyofgrey.sharepoint.com/sites/Grey County S	PDF
Local Official Plan Amendment Application Form	https://countyofgrey.sharepoint.com/sites/Grey County S	PDF
Draft Approval Extension Application Form	https://countyofgrey.sharepoint.com/sites/Grey County S	PDF
Application For Sign Permit	https://countyofgrey.sharepoint.com/sites/Grey County S	PDF
Application For Encroachment Permit	https://countyofgrey.sharepoint.com/sites/Grey County S	PDF
Application For Entrance Permit	https://countyofgrey.sharepoint.com/sites/Grey County S	PDF
Application For Grey County Roads Special Event Permit	https://countyofgrey.sharepoint.com/sites/Grey County S	PDF
Tourism Signage Application Form	https://countyofgrey.sharepoint.com/sites/Grey County S	PDF
Adopt A Road Program Permit	https://countyofgrey.sharepoint.com/sites/Grey County S	PDF
Schedule A Participant Form	https://countyofgrey.sharepoint.com/sites/Grey County S	PDF
Standing Corn Row Agreement Form	https://countyofgrey.sharepoint.com/:w:/s/Grey County S	DOCX
Snow Hedge Plantin Agreement Form	https://countyofgrey.sharepoint.com/:w:/s/Grey County S	DOCX
Adopt A Road Program Permit	https://countyofgrey.sharepoint.com/:w:/s/GreyCountyPoli	DOCX





Forms Name	Forms Link	Format
Feedback Form	https://www.huroncounty.ca/feedback/	Digital
County View Seniors' Apartments Application	https://www.huroncounty.ca/wp-content/uploads/2021/09/County-View-Seniors-Ap	PDF
Rent-Geared-To-Income Housing Application	https://www.huroncounty.ca/wp-content/uploads/2021/09/2023-Application_updat	PDF
Pathways to Self-Sufficiency Application	https://www.huroncounty.ca/wp-content/uploads/2021/01/Pathways-Application-Fo	PDF
Sewage System Application	https://www.huroncounty.ca/wp-content/uploads/2018/01/Application_sewage-201	PDF
Application for Plumbing and Site Services	https://www.huroncounty.ca/wp-content/uploads/2018/01/Application-plumbing-sh	PDF
Home Child Care Provider Application	https://www.huroncounty.ca/wp-content/uploads/2016/04/ProviderApplication2013	PDF
Growing Together Resource Program Refferal	https://www.huroncounty.ca/wp-content/uploads/2016/04/growing-together.pdf	PDF
Accessible Customer Service Feedback Form	https://www.huroncounty.ca/wp-content/uploads/2022/08/Accessible-Customer-Se	PDF





Forms Name

Oo Trip

Oo Annual

Burn Permits

Scheduling Form

Temporary Patio Application

Merchandise Display Rene

Work In Right-Of-Way Per

Sign In Right-Of-Way Perr

Sign Adjacent To Right-Of

Road Entrance Permit

Municipal Consent Form

Marriage Licence Application

Current Planning Applications

Event In Right-Of-Way

		Forms Nar	ne		Forms Lir	nk			
		Sandwich E	Soard Application (New Or F	Renewal)	https://ww	w.perth.ca/en/do-	business/r	resources/Sand	Γ
		Application	For A Permit To Construct	Wall, Ground, & Roof Signs	https://ww	w.perth.ca/en/live	-and-play/	resources/Docu	Γ
		Refreshme	nt Vehicle Licence Application	on	https://ww	w.perth.ca/en/tow	/n-hall/reso	ources/Documer	
		Standard Si	ign Application		https://ww	w.perth.ca/en/tow	/n-hall/reso	ources/Documer	
		Application	For Road Closing And Sale	Declaration Of The Applica	https://ww	w.perth.ca/en/live	-and-play/	resources/Docu	L
		Heritage Pe	rmit Application		https://ww	w.perth.ca/en/do-	business/r	esources/Herita	
		Application	For Busking Permit		https://ww	w.perth.ca/en/tow	/n-hall/reso	ources/Documer	
	Forms Name	Application	For A Permit To Construct	Or Demolish	https://ww	w.perth.ca/en/tow	/n-hall/reso	ources/Documer	
	Pre-Consultation Meeting -	Application	For A Pool Fence Permit (In	ncluding Hot Tubs)	https://ww	w.perth.ca/en/do-	business/r	esources/2022-	
-	Encroachment Application-	Hot Tub Pe	rmit Application		https://ww	w.perth.ca/en/tow	/n-hall/reso	ources/Documer	1
-	Minor Variance Application	Change Of	Use Application		https://ww	w.perth.ca/en/do-	business/r	esources/Docu	L
-	Official Plan Amendment /-	Change Of	Use Questionnaire		https://ww	w.perth.ca/en/do-	business/r	esources/2022-	
-	Part Lot Control Applicatio-	Plumbing In	formation Sheet- All Building	gs	https://ww	w.perth.ca/en/do-	business/r	esources/2022-	
-	Site Plan Control Applicati-	Letter Of A	uthorization		https://ww	w.perth.ca/en/do-	business/r	esources/Letter	1
	Zoning Amendment Applica-	Application	For Approval Of An Alterna	tive Solution	https://ww	w.perth.ca/en/do-	business/r	esources/Docu	L
ķ	Tree Permit	Environmer	ntal Services Sign Off For M	lunicipal Water, Sewer And	https://ww	w.perth.ca/en/do-	business/r	esources/Envir	4
H	Site Alteration Permit			https://www.perth.ca/en/do			PDF		
H	Secondary Unit Grant Prog	ram Applica	ation Form	https://www.perth.ca/en/do			PDF		
r	Zoning And Related By-Lav			https://www.perth.ca/en/live			PDF		
f	Application For Consent		францияния	https://www.perth.ca/en/do			PDF		
-	Perth Medal Nomination Fo	orm		https://www.perth.ca/en/live			PDF		
-	Application Form To Serve		rth & District Union Public Li	https://www.perth.ca/en/tov			PDF		
_	Zoning And Related By-Lav			https://www.perth.ca/en/do			PDF		
_	Pre-Authorized Payment P		7	https://www.perth.ca/en/live			PDF		
	,		https://townperth.permits.tr	ansnomis.com/Permit/Perm					
			https://townofperth.burnper		Digital	[
tik	on		https://perth.formbuilder.ca	/Marriage-Licence-Applicat	Digital		46		
io	ns		https://perth.formbuilder.ca	/Development-Services/Co	Digital	[
			https://perth.formbuilder.ca	/Development-Services/DS	Digital	[

Forms Link

Forms Name



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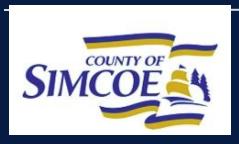
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Forms Names	Forms Link	
Simcoe Manor Volunteer Application Form	https://www.volgistics.com/appform/473034079	Digital Form
Simcoe Community Programs Volunteer Application Form	https://www.volgistics.com/appform/1999382424	Digital Form
Sunset Manor Volunteer Application Form	https://www.volgistics.com/appform/912204512	Digital Form
Application For Subsidized Housing Form	https://www.simcoe.ca/SocialHousing/Documents/2022_Applicat	PDF
Housing Allowance Program Application Form	https://www.simcoe.ca/SocialHousing/Documents/Homeownersh	PDF
Request for Disclosure of Personal Information to an Institution	https://www.simcoe.ca/paramedicservices/Documents/Institution	PDF
Request for Disclosure of Personal Information to a Law Enforcement	https://www.simcoe.ca/paramedicservices/Documents/Law%20E	PDF
Authorization to Disclose Personal Information Form	https://www.simcoe.ca/paramedicservices/Documents/Authorizat	PDF
Annual Oversized Load Permit Application Form	https://www.simcoe.ca/TransportationEngineering/Documents/20	PDF
Forms Link	rtationEngineering/Documents/20	PDF
https://www.simcoe.ca/TransportationEng	rtationEngineering/Documents/20 PDF rtationEngineering/Documents/20	PDF

Forms Names	Forms Link	rtationEngineering/Documents/20	
Road Occupancy Permit Application Form	https://www.simcoe.ca/TransportationEngineering/Documents/20 PDF	rtationEngineering/Documents/20	
Draft Plan of Subdivision Application	https://www.simcoe.ca/Planning/Documents/APPLICATION%20Dr PDF	rtationEngineering/Documents/20	
Draft Plan of Condominium Application	https://www.simcoe.ca/Planning/Documents/APPLICATION%20Dr PDF	tation Engineering / Decuments / 20	PDF
Pre-consultation Form	https://www.simcoe.ca/Planning/Documents/Pre-consultation%2 PDF		
County of Simcoe Official Plan Amendment Submission Form	https://www.simcoe.ca/Planning/Documents/APPLICATION%20SQPDF		
Engineering Review Application	https://www.simcoe.ca/Planning/Documents/2019%20Engineerin PDF		
D4 Individual Application Form	https://www.simcoe.ca/SolidWasteManagement/Documents/D4% PDF	_	
D4 Commercial / Developers Application Form	https://www.simcoe.ca/SolidWasteManagement/Documents/D4% PDF		
Sign Permit Application Form	https://www.simcoe.ca/ByLawEnforcement/Documents/Sign%20FPDF		
Georgian Manor Volunteer Application Form	https://www.simcoe.ca/LongTermCare/Documents/Georgian%20\PDF		
Compliance Letter Request Form	https://www.simcoe.ca/SolidWasteManagement/Documents/SWN PDF		
Request Form for Waste Collection Services	https://www.simcoe.ca/SolidWasteManagement/Documents/Req.PDF		
School Application Form	https://www.simcoe.ca/ChildrenandCommunityServices/Publishir PDF		
Homeless Services and Supports System Common Intake Form	https://www.simcoe.ca/ChildrenandCommunityServices/Docume PDF	_	
Simcoe County Linx + accessible Transit Eligibility Application Form	https://www.simcoe.ca/Transit/Documents/Simcoe%20County%2PDF		





Forms Name	Forms Link	Format
Road Sign Permit Application	https://www.wellington.ca/Road-Sign-Permit-Application	Digital
Road-Occupancy-Permit	https://www.wellington.ca/Road-Occupancy-Permit	Digital
Oversize-Overweight-Permit-Application	https://www.wellington.ca/Oversize-Overweight-Permit-Applicat	Digital
Utility Alignment Application	https://www.wellington.ca/Utility-Alignment-Application	Digital
Entrance Permit	https://www.wellington.ca/Entrance-Permit	Digital
Community Grant Application	https://www.wellington.ca/form/community-grant-application	Digital
Circumference Limit Application Form	https://www.wellington.ca/media/file/circumference-limit-permit	PDF
Clearing Application Form	https://www.wellington.ca/media/file/clearing-permit-application-r	PDF

	Forms Name	Forms Link	Format	sheet	Γ
	Youth Request Form - Ages 13 - 17	https://www.wellington.ca/media/file/green-legacyyouth-voluntee	PDF	nation-forn	L
	Adult Request Form - Ages 18+	https://www.wellington.ca/media/file/green-legacyadult-voluntee	PDF	actices-per	
	Group Request Form	https://www.wellington.ca/media/file/green-legacygroup-volunter	PDF	_	
	Maintenance Request Form: Townhouse	https://www.wellington.ca/media/file/maintenance-request-form-	PDF	_	
	Maintenance Request Form	https://www.wellington.ca/media/file/maintenance-request-form-	PDF	_	
	Property Services Notification Of Changes Form	https://www.wellington.ca/media/file/notification-changes-formpo	PDF	_	
_	Personally Approved Payment Plan	https://www.wellington.ca/media/file/preauthorized-payment-form	PDF	_	

Forms Name	Forms Link	Eormat	payment-fori	1
			tion-formpdf	Г
Lot Line Adjustment Application Form	https://www.wellington.ca/media/file/forms-lot-line-adjustment-ag	PDF	portpdf	H
Official Plan Amendment Application Form	https://www.wellington.ca/media/file/forms-opa-application-may-	PDF	st-form	H
Part Lot Control Application Form	https://www.wellington.ca/media/file/forms-part-lot-control-exem	PDF	SCIOIIII	H
Severance Application Form	https://www.wellington.ca/media/file/forms-severance-applicatio	PDF		
Special Event Permit	https://www.wellington.ca/media/file/special-event-permit	PDF		
Subdivision Condominium Application Form	https://www.wellington.ca/media/file/may-2023-subdivision-cond	PDF		
Subsidized Housing Application Form	https://www.wellington.ca/media/file/housubsidizedhousingapplic	PDF		
Cwelcc Directed Growth Plan Application	https://www.wellington.ca/media/file/cwelcc-directed-growth-app	PDF		
Cwelcc Start-Up Grants Application	https://www.wellington.ca/media/file/cwelcc-start-grant-applicati	PDF		
Official Plan Amendments, Plans Of Subdivision & Condominium	https://www.wellington.ca/media/file/forms-public-consultation-si	PDF		
Source Water Protection Screening Form	https://www.wellington.ca/media/file/forms-sourcewater-protecti	PDF		
Application For Plan Of Subdivision/Condominium	https://www.wellington.ca/media/file/forms-subdivision-condomin	PDF]	
Application For Tax Relief, 2024 Taxation Year	https://www.wellington.ca/media/file/2024-tax-relief-applicationpo	PDF		
Application For Tax Rebate Eligible Charities And Other Similar	https://www.wellington.ca/media/file/application-charity-rebate-2	PDF]	



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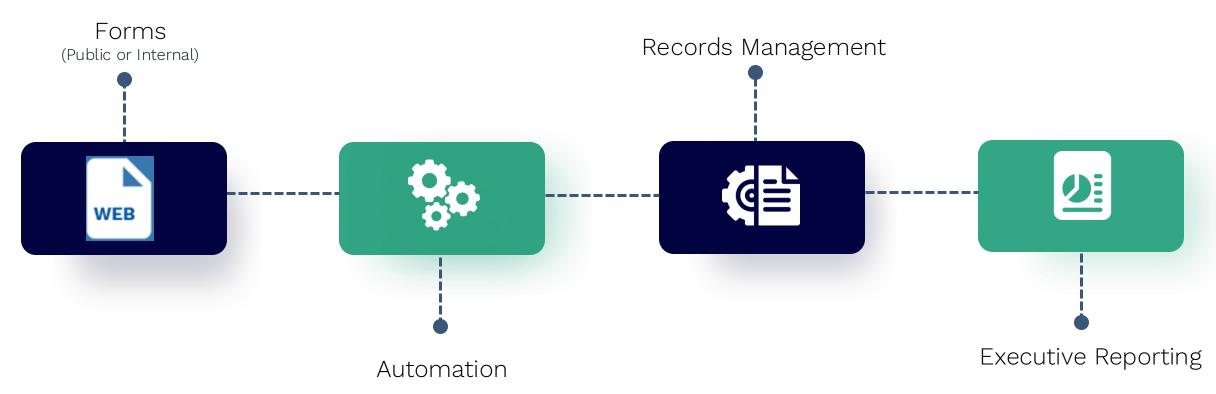
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Structured forms flow process



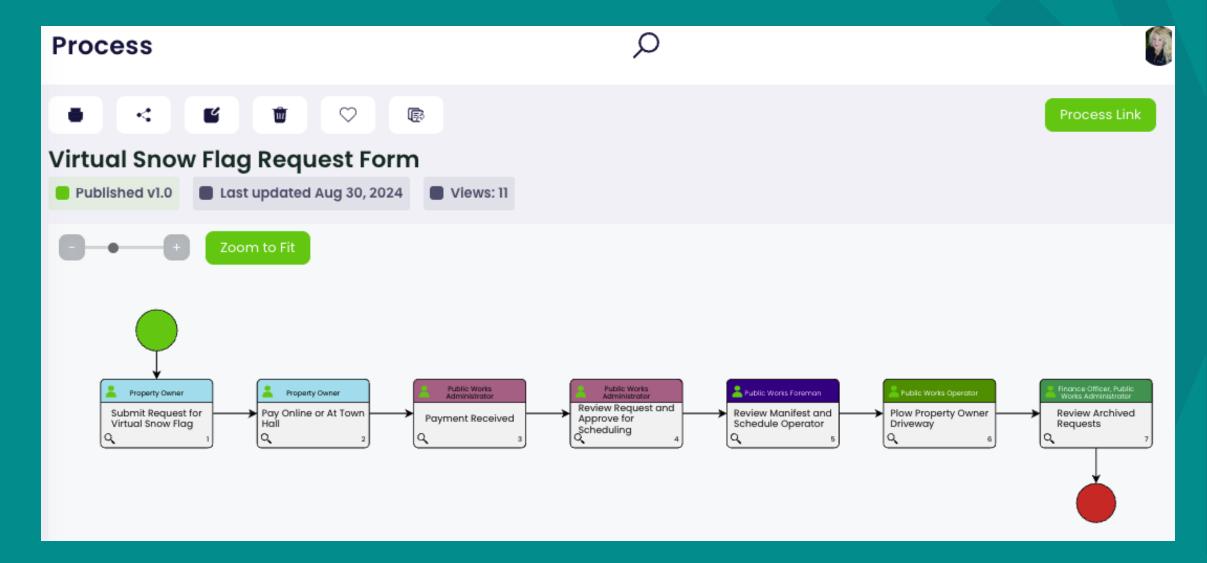


Let's Take A Look...

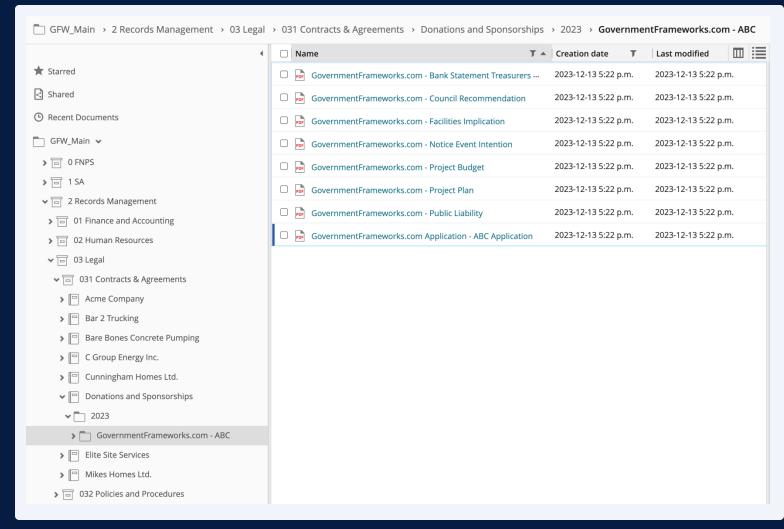
	Snow Plow Clearing Agreement and Virtual Snow Flag Request Form		
This Agreement Made On 16-Sep-24	ER SLAVE RIVER, herein referred to as the MD	in this agreement; AND	
First Name (?) *	Last Name *	Email*	Phone Number
herein referred to as the OWNER in this agr	eement;		
WHEREAS, the "Owner" is the owner, purch	aser or lessee of the following land:		
Street Address*	City*	Province*	Postal Code*
	MD of Lesser Slave River	Alberta ▼	
WHEREAS, the "Owner" desires the MD to gr	rade or snowplow his/her private driveway wl	hen such driveway becomes impassable or haz	zardous.
THEREFORE, the MD and the Owner for the cor	nsideration hereinafter, agrees as follows:		
	reway of the Owner when so requested by the Owency routes and public roads have been cleared o	vner, however, it shall be understood that such pi of snow to the satisfaction of the MD.	lowing sha <mark>ll</mark> only be undertaken at the
2. The Owner hereby agrees to pay to the MD seniors, 65 years or older, receive a discount of	the sum determined by the current schedule of fo f 50%.	ees, p <mark>l</mark> us GST, per Virtual S <mark>n</mark> owplow Flag.	
3. The Owner hereby agrees that each Virtual F the roadway, to a maximum distance of 0.4km		reway snowplowed by the MD from the residence	to
4. The Owner hereby covenants and agrees that he/she will at all times indemnify and save harmless the MD, his servants, agents and employees from and against all loss, damage or injury however caused, which may at any time during the continuance of this agreement occur to any person or the property of any person including the Owner.			
5. The Owner shall not assign or transfer their interest under this agreement without first obtaining the written consent of the MD.			
6. The MD shall have the right to refuse to plov	v any private driveway that in the opinion of the	grader operator will be hazardous or difficult to p	low.
7. The Owner shall not be entitled to a refund	for any purchased Flags.		



Easy-to-find Process



Official Records are automatically filed





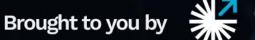
I³ Annual Conference

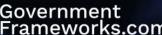
December 4 - 6 Crowne Plaza Hotel Nadi Bay, Fiji

Experience the leading global training and educational conference for municipalities.

- Expert-Led Sessions & Workshops
- Networking Opportunities
- Inspiring SpeakersReal-World Case Studies









Let's work together



Email

pamela@gfwcorp.com

Website

www.governmentframeworks.com

