# eScribe Revitalize Your Local Public Meetings

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## Meet Your Speakers



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## Today's Agenda

- Who we are
- Looking forward to eScribe 6
  - Why eScribe 6?
  - Where are we at with eScribe 6
  - Future product roadmap
  - Customer webinar series
    - Upgrading to eScribe 6
- Customers Testimonials about eScribe 6
- Product Demo of eScribe 6
- Q&A



## eScribe Company Overview



### About eScribe:



- Founded in 2007 in Markham, Ontario, Canada
- Acquired by Passageways, our parent company, in 2021 to grow and expand eScribe
- Provides solutions to municipalities, school boards and more across the world
- 100% focused on meeting management software with compliance for the public sector
- eScribe offers a seamless, stress-free experience with our tools and workflows

#### **About OnBoard and Passageways**:

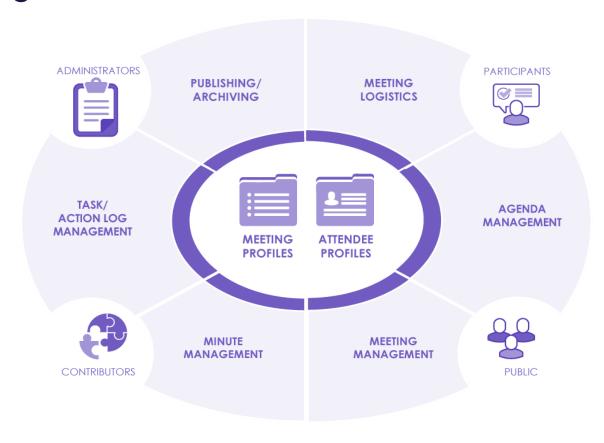
- Passageways, the parent company of eScribe and OnBoard, was founded in 2003
- OnBoard aims to help boards function at a higher level empowering organizations to make a bigger difference in the world
- Today, OnBoard serves more than 5,000 organizations and their 30,000 boards and committees in 60+ countries worldwide



## eScribe Differentiators

Helps streamline meeting management processes and workflows for **before, during, and after** meetings (end-to-end)

- eScribe is Meeting Management focused
- A Single Platform Solution
- Top Tier Customer Experience and Support
- Scalable: Designed with your growth in mind
- Functionality dedicated to keeping up with the needs of the public sector
  - Accessibility
  - Security
  - Transparency





# Looking Forward to eScribe 6



## Why eScribe 6?

#### We heard **your** feedback

- You want fewer bugs
- You want more frequent feature improvements & releases
- You want improved speed, performance & usability

#### Do your job even faster:

- Faster performance
- More efficient workflows
- Fewer clicks needed

#### Improved layout and flow

- More user-friendly
- More intuitive design
- Improved layout and navigation

#### Modernized:

- Updated appearance
- More reliable
- More frequent feature updates in the future



# Where Are We Today With eScribe 6?



## Top Level Need to Know

- We have a handful of customers operating on eScribe 6
- We are currently implementing eScribe 6 with new customers
- We're on target to begin upgrades in 2025.
  - Customer upgrades from eScribe 5 to eScribe 6 will be done in small batches to ensure success
- Like any product release, we expect to find small bugs. We appreciate your feedback on issues that arise!
- Secondary and tertiary features will be released on a rolling basis throughout 2025 and into
   2026
- eScribe 6 will continue to evolve as the team builds out future product innovations



# eScribe Webinar Series for Current Customers



## About the Series

- Began the monthly series in March 2024
- Our mantra is to be transparent and do no harm
- So far, we covered a variety of topics related to eScribe 6 and live demos:
  - IT/Technical aspects
  - Tasks and Reporting
  - Admin and Participants Roles
  - Meeting Templates
  - Documents and Approvals (Part I and Part II)
- In each session, our Product team gives an update on the 'State of the Product' and the 'State of Upgrades'
- All webinar recordings and other resources are available in the Community Portal



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# Update on Upgrading to eScribe 6



## Timing of Upgrades

For customers currently on eScribe 5 ...

- Earlier this year, initial testing uncovered issues we want to resolve before upgrading more customers
- Customer upgrades will not begin until 2025
- Ensures a stable, seamless upgrade experience for all customers
- Your organization will not be upgraded to eScribe 6 without proper notice
  - Please talk with your CSM if you have timing preferences
- Timing will be based on:
  - Use of key features
  - Key events to avoid
  - Readiness to adopt change



# Things to Note for Upgrade Process

- Notification for upgrade with pre-upgrade survey
- eScribe will contact you to review the upgrade process, configurations, and timing
- Receive access to a training site and multiple training resources available
- eScribe Academy (LMS) has updated training videos
- Community Portal has updated Help Articles
- CSM team hosting Open Office Hours available for anyone to join
- CSMs available for support throughout the entire process
- Post-upgrade survey



## eScribe 6 Product Roadmap



## eScribe 6 Roadmap

#### NOW

#### **Graphical Vote Results**

Updated vote results page including new layouts and voter cards

#### **Subscription Lists**

Allow users to subscribe to meeting series and receive notifications

#### Automatic Resolution Numbering

One-click assignment of motion numbers during meetings

#### **NEXT**

### Flexible Approval Workflows

Allow for concurrent approvers when creating a workflow for documents

#### **Public Comments**

Allow public users to post comments related to agenda topics

#### **LATER**

### Meeting Series Recurrence

Create a recurring meeting series automatically within eScribe

#### Meeting Manager Improvements

Improve the existing meeting manager module to improve adoption and usability

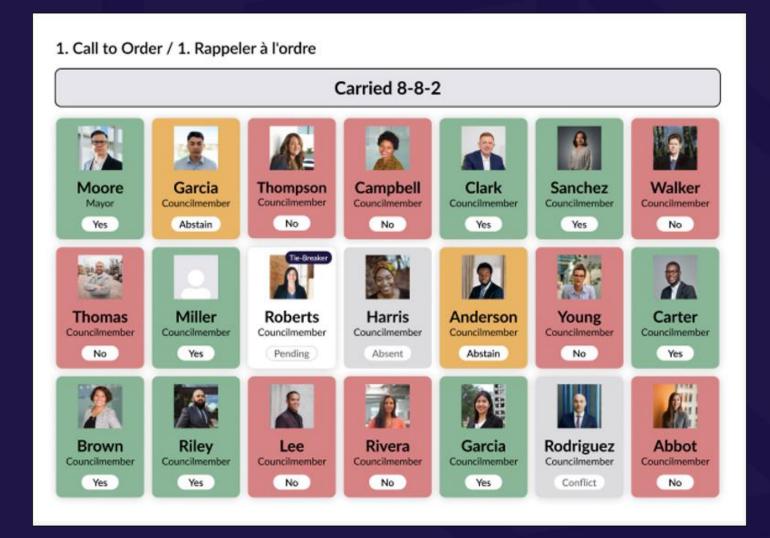
### Document Manager Improvements

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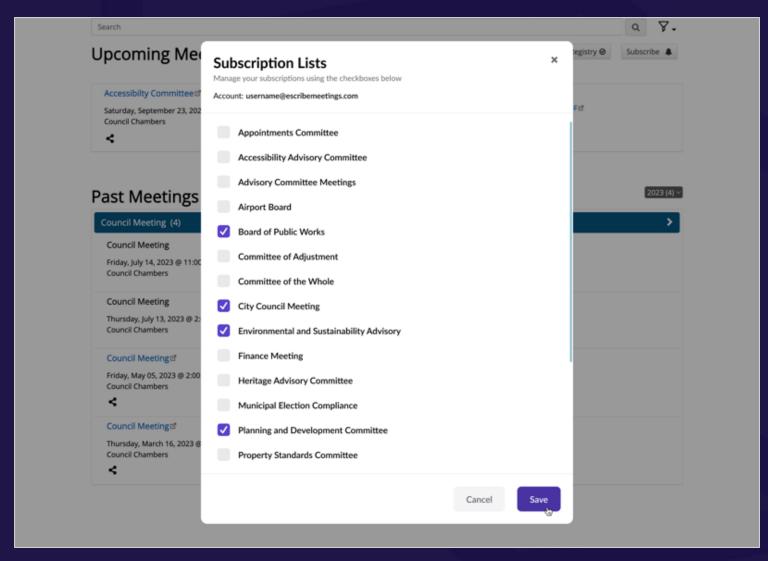
## Graphical Vote Results

Improved voter displays on the public view including new layouts and photo options



## Subscription Lists

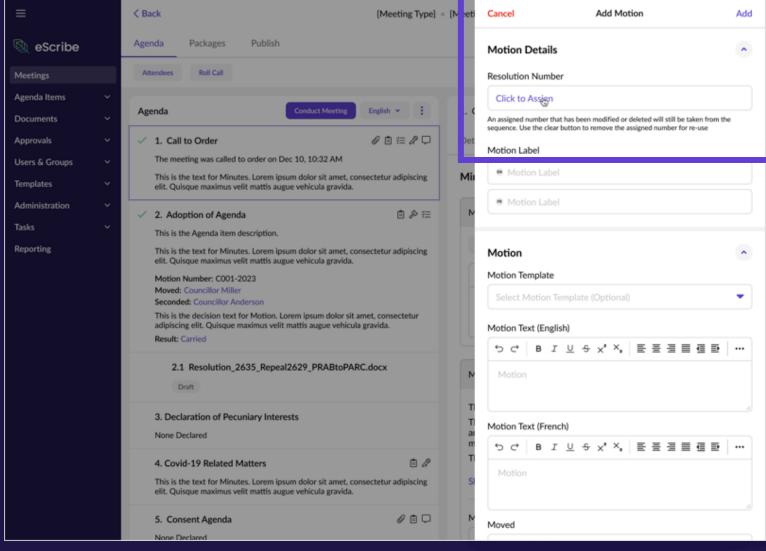
Allow users to subscribe to public meetings and allow meeting admins to manage the subscription lists





## **Automatic Resolution Numbering**

Create resolution numbers for a meeting template and one-click auto assign when creating a motion





## Demo



## Contact

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# Thank you.

