

AMCTO ZONE 9 FALL 2025 AGENDA

**Zone 9
Executive
2025 - 2027**

Chair
Jon Hall, AOMC

Past Chair
Heather Pihulak

Vice Chair
Sue Bates

Secretary
Rebecca Howes

Treasurer
Sam Cameron

Zone Directors
Kenora

Christine Goulet
Shannon Jeffries

Rainy River
Crystal Gray

Thunder Bay
Kerry Bellamy
Laura Bruni
Joleen Keough
Krista Power

AMCTO Zone 9 Fall Conference Oliver Road Community Hall (563 Oliver Road) AGENDA

Wednesday October 1, 2025

Time	Activity	Presenter
8:30am – 4:00pm	Managing Challenging Customer Service and Resolving Conflict	TBD

Thursday October 2, 2025

Time	Activity	Presenter
8:30 am – 9:00 am	Opening Remarks – Jon Hall, Chair Welcome from City – Mayor Ken Boshcoff Introduction of Delegates	
9am -10am	Ice Breaker Speed Table	All Delegates
10:00 am – 10:15 am	Break	
10:15 am – 11:00 am	Human Rights/Employment Law	Brad Smith
11:00 am – 11:45 am	Closed Meetings	Krista Power City of Thunder Bay
11:45 am – 12:15 pm	AMCTO Updates (Virtual)	Danielle Manton, AMCTO President, Staff Rep
12:15 pm – 1:00 pm	Lunch	
1:00 pm – 1:45 pm	Elections Ontario Update	Ximena Morris
1:45 pm – 2:30 pm	MPAC Updates	Sharla Knapton
2:30 pm – 2:45 pm	Break	
2:45 pm – 3:30 pm	Strong Mayor Powers	Ellen Beaudry, MMAH
3:30 pm – 4:15 pm	Housing and Ministry Updates	Jessica Vail & Ellen Beaudry MMAH
4:15 pm – 5:00 pm	MLM and EDR	L.Majic and M.Guillemette, V.S. Ont.

Friday October 3, 2025

Time	Activity	Presenter
8:30 am – 9:15 am	OPP – Community Safety Zones	Sergeant. J.G. Davis
9:15 am – 10:00 am	McKittrick's	TBD
10:00 am – 10:15 am	Refreshment Break	
10:15 am – 11:00 pm	Round Table Discussion	Jon Hall
11:00 am – 12:00 pm	Zone Business	