

Workshop & Webinar Cancellation & Refund Policy

Last Updated
September 9, 2026

Workshop Refund Policy

All cancellations must be confirmed in writing. A refund levy of \$100.00 +HST will be applied to every cancellation received up to five (5) business days prior to the workshop. No refunds will be made for cancellations of less than five (5) business days prior to the workshop.

Webinar Refund Policy

All cancellations must be confirmed in writing. A refund levy of \$50 +HST will be applied to every cancellation received up to five (5) business days prior to the webinar. No refunds will be made for cancellations of less than five (5) business days prior to the webinar.

All cancellation requests must be [sent in writing by email](#).

Disclaimer

AMCTO reserves the right to decline registration based on proprietary information/material being presented at this session, and for other reasons such as copyright issues. We will endeavour to make sure all scheduled events take place, but AMCTO reserves the right to alter, change or cancel dates, venues and workshops, for any reason. Any personal information provided will only be used for internal purposes to process your registration fee payment, to contact you, or to distribute AMCTO-related materials. For more information, please see our [Privacy Policy](#).



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