



Staff-Council Relations Training

Following the October 2022 municipal elections, municipal staff will need to quickly get their elected and appointed leadership teams up and running effectively to meet the challenges of managing municipal operations and providing responsive services to their communities.

Municipalities that struggle with integrating council and staff into a cohesive professional unit, and defining and understanding their respective roles, will face significant operational and strategic challenges. By bringing this innovative AMCTO workshop to your municipality, you will learn proven tools and techniques to make your collective leadership team significantly more productive and successful at setting and attaining organizational goals. This workshop will identify proactive strategies for conflict management as well as address systemic issues which can lead to ineffective governance. This is an interactive session that is designed to bring both your elected and appointed leadership teams together to:

- Review best practices and effective governance models
- Facilitate dialogue to assess what's working and areas for improvement
- Work through a case study that is unique to your group
- Discuss strategies and new ideas during breakout sessions that will demonstrate collaboration and foster a team-focused approach to tackling challenges

Learning Objectives

- Learn strategies and tools to support you at the beginning of a new council term
- Learn what you can do to prepare your elected and appointed leadership teams to work as a cohesive, professional unit

This Training is Ideal for:

- Elected officials
- Chief Administrative Officers
- Clerks
- Municipal department heads
- Senior municipal managers

More Information?

Contact Jeanne Moon, Coordinator Programs & Services, for further details or questions: jmoon@amcto.com / (905) 602-4294 ext. 222.

If you are interested in booking this Corporate Training Workshop, please [submit a request](#).